



**ÇİMENTO, CAM,
SERAMİK VE TOPRAK ÜRÜNLERİ
İHRACATÇILARI BİRLİĞİ**

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Sayın Üyemiz,

Avrupa Komisyonu tarafından, 1 Ocak 2026 tarihi itibarıyla mali uygulama dönemi başlayan Sınırdaki Karbon Düzenleme Mekanizması (SKDM) kapsamında ithalatçıların 2026 yılına ilişkin ithalatları için gerekli olan SKDM sertifikalarının Şubat 2027 tarihinden itibaren satın alınacağı, SKDM sertifika fiyatlarının Avrupa Birliği Emisyon Ticaret Sistemi'nin çeyreklik dönem ortalama sertifika fiyatı esas alınarak belirleneceği ve ilk çeyreğe ilişkin SKDM sertifika fiyatının 7 Nisan 2026 tarihinde açıklanacağı ilan edilmişti.

Bu defa, Ticaret Bakanlığı'ndan alınan bir yazıda, Avrupa Komisyonu tarafından 7 Nisan 2026 tarihi itibarıyla ilk çeyreğe ilişkin ortalama sertifika fiyatının 75,36 avro olarak açıklandığı belirtilmekte olup, ayrıntılı bilgilere (https://taxation-customs.ec.europa.eu/news/first-cbam-certificate-price-now-available-2026-04-07_en) internet adresinden ulaşılabileceği ifade edilmektedir.

Aynı yazıda devamla, Avrupa Komisyonu Vergilendirme ve Gümrük Birliği Genel Müdürlüğü (DG TAXUD) tarafından SKDM Kayıt Sistemi'ne yönelik iyileştirilmeler ve bilgilendirici belgeler paylaşıldığı ve bu kapsamda 1 Nisan 2026 tarihinde AB SKDM internet adresinde Avrupa Birliği (AB) Dışı Şirketler İçin SKDM Kayıt Sistemi Üçüncü Ülke Tesis Operatörleri Portalında Çalışanlara Erişim Yetkilerinin Devredilmesine İlişkin Kullanıcı Kılavuzu'nun yayımlandığı bildirilmektedir. İlgili belge ekte sunulmakta olup, aynı zamanda (https://taxation-customs.ec.europa.eu/carbon-border-adjustment-mechanism_en#latest-developments) internet adresinden de ulaşılması mümkün bulunmaktadır.

Bilgilerini rica ederim.

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EUROPEAN COMMISSION
DIRECTORATE-GENERAL
TAXATION AND CUSTOMS UNION
Digital Delivery of Customs and Taxation Policies
Architecture & Digital Operations

User Guide for the Delegation of Access Rights to Employees Procedure for the Non- EU companies in the CBAM Third Countries Operators Portal

Carbon Border Adjustment Mechanism

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¹ Action: I=Insert R=Replace

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1. INTRODUCTION

1.1 DOCUMENT PURPOSE

Non-EU companies who would like to become Carbon Border Adjustment Mechanism (CBAM) Operators of Third Countries Installations (O3CI) must have access to the CBAM Phase 3 Registry to register and report information about their company and their installations as well as the details of the emissions from their production processes, on a voluntary basis.

Therefore, the purpose of this document is:

- To provide general business guidance related to the Legal Acts that govern the CBAM domain for the non-EU companies who would like to become CBAM Operators.
- To provide the access request steps that should be followed by non-EU Companies to get access to the CBAM Operators portal. Moreover, this document provides guidelines for the process access right request, modification and revocation.

A separate document, the [User Manual for the Third Countries Operators portal](#) which now is replaced by [CBAM-Operators Non-EU-Companies Guidance-on-access-request-procedure](#), is describing the steps that should be followed in order to apply and become a registered CBAM Operator of Third Countries Installations and be able to submit information about the emissions from the production processes for the CBAM-related goods.

1.2 TARGET AUDIENCE

The target audience for this document includes:

- European Commission;
- Operators of Third Countries’ Installations.

1.3 STRUCTURE

This document is organised as follows:

Chapter 1 – Introduction: describes the scope and the objectives of the document;

Chapter 2 - Delegation of Access Rights to Employees (TCEMPL): defines the guidelines and step-by-step procedure for granting delegation access to the CBAM Registry for an employee.

Chapter 3 - Guidance on the use of the O3CI Portal to apply for registration: defines the guidelines on how to consult the user manual for the CBAM Operators portal in order to apply to become a registered CBAM Operator.

1.4 REFERENCE DOCUMENTS

The table below lists the documents that are referred to in the current document.

Ref.	Title	Originator	Version	Date
R01	General Data Protection Regulation	REGULATION (EU) 2016/679 OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC	-	27/04/2016
R02	Internal Data Protection Regulation	REGULATION (EU) 2018/1725 OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of 23 October 2018 on the protection of natural persons with regard to the processing of personal data by the Union institutions, bodies, offices and agencies and on the free movement of such data, and repealing Regulation (EC) No 45/2001 and Decision No 1247/2002/EC	-	23/10/2018
R03	CBAM Regulation	Regulation (EU) 2023/956 of the European Parliament and of the Council of 10 May 2023 establishing a carbon border adjustment mechanism	-	10/05/2023

Table 1: Reference documents

1.5 APPLICABLE DOCUMENTS

The table below lists the documents to which the current document must be compliant (e.g. FWC, SC, RfA).

Ref.	Title	Originator	Version	Date
A03	CBAM Regulation	Regulation (EU) 2023/956 of the European Parliament and of the Council of 10 May 2023 establishing a carbon border adjustment mechanism	-	10/05/2023

Table 2: Applicable documents

1.6 ABBREVIATIONS & ACRONYMS

For a better understanding of the present document, the following table provides a list of the principal abbreviations and acronyms used.

Abbreviation/ Acronym	Meaning
CBAM	Carbon Border Adjustment Mechanism
DG TAXUD	Directorate General for Taxation and Customs Union
EU	European Union
EC	European Commission
GDPR	General Data Protection Regulation
IDPR	Internal Data Protection Regulation
O3CI	Operators of Third Countries Installations
TCEMPL	Third Country Operator Employee
TCO	Third Country Operator
UAM	User Access Management
MFA	Multi Factor Authentication

Table 3: Abbreviations and acronyms

1.7 DEFINITIONS

Term	Meaning
Operators of 3rd Countries Installations	Installation operators in 3rd countries are the persons who operate or control an installation in a 3rd country.
Access Request Validator	An EC Official with the authority to approve or deny access to the CBAM Operators Portal for O3CIs from a business perspective.
EU Login	European Union user authentication service.
EU Access	EU Access serves as the infrastructure-layer authorisation solution for the O3CI portal.

Term	Meaning
TEMPO	TEMPO (TAXUD Electronic Management of Project Online) is a Quality Management System (QMS) that has been established in the DG TAXUD IT Unit environment to support its business goals and objectives.

Table 4: Definitions

2. DELEGATION OF ACCESS RIGHTS TO EMPLOYEES (TCEMPL)

The European Commission (EC) offers a tool called "EU Access Admin-Ext", which allows the TCO administrator to grant access rights to TCO employees for the O3CI portal on behalf of the TCO by creating one or more mandates.

The decision to delegate these rights is entirely within the TCO's control. The TCO administrator will determine which employees will receive access, the specific rights granted, and whether to grant access at all. The EC will not be involved in this internal process.

If the TCO chooses to delegate rights to any of its employees, the TCO administrator must follow the guidelines outlined below.

2.1.1 Pre-requisites for delegating access to TCEMPL

The TCO administrator has the option to delegate access to the O3CI portal to an employee, via the "EU Access Admin-Ext" tool. To do so, the following prerequisites must be met:

- The TCO registration request for the O3CI portal has been accepted by the European Commission (an email notification was received, indicating the positive outcome of the request, as described in section **Error! Reference source not found.**)
- In the TCO registration request for the O3CI portal, the TCO administrator requested the rights to delegate access to the O3CI portal to employees and an email notification was received, confirming the rights for accessing the "EU Access Admin-Ext" tool, as described in step **Error! Reference source not found.** from section **Error! Reference source not found.**
- The employee has successfully created an EU Login account (as specified in section **Error! Reference source not found.**)

2.1.2 Delegation of access through “EU Access Admin-Ext”

Once the pre-requisites defined under 2.1.1 have been fulfilled, please follow the steps below to delegate access to an employee:

- a) Please click on the following link: <https://webgate.ec.europa.eu/eu-access/admin-ext>, enter your email address in the specified field, and click on "Next" (use the same email address you used to create your EU Login account)

EU Access External Administration requires you to authenticate

Sign in to continue

Enter your e-mail address or unique identifier

[Create an account](#) [Next >](#)

Or

If you do not wish to create an EU Login account, you can sign in by using one of the following third-party sign-in options ("Sign-in Service"). [Read more](#)

 [Sign in with your eID](#)

Figure 1: EU Access Admin-Ext authentication (enter your e-mail)

- b) Enter your password in the designated field as shown below, choose your preferred verification method, and click "Sign In" (use the same password you used when creating your EU Login account). In this example, we have selected "EU Login Mobile App PIN code" as the authentication method.

EU ACCESS Admin Ext requires you to authenticate

Sign in to continue

Welcome

o3citest@gmail.com
(External)

[Sign in with a different e-mail address?](#)

Password

.....

[Lost your password?](#)

Choose your verification method



EU Login Mobile App PIN Code
Use your registered EU Login Mobile app to verify your identity.

Sign in

Figure 2: EU Access Admin-Ext authentication (password and verification method)

- c) Once you have been successfully authenticated and authorized in “EU Access Admin-Ext” tool, you will be landed into the dashboard, where you should click on “View” under “Subdomains” in the left panel

EU ACCESS
Domain Carbon Border Adjustment Mechanism *R10

European Commission > EU Access

Dashboard Let's get a quick overview

My Notifications

Event type	Description	Event date	
New business profile assignment	This email is part of an automatic notification process related to your EU-ACCESS account. New business profile 'Administrator' (BP_ADMIN) was assigned for user Operator Test Company (n00066vx) in subdomain 'Third Countries' (TC), domain 'Carbon Border Adjustment Mechanism' (CBAM), for the following applications 'EU Access Admin Application For External Users' (EUACCESS-ADM-EXT). The profile assignment expiry date is N/A. The data being collected is processed as detailed here: https://webgate.ec.europa.eu/cas/privacyStatement.html	21 November 2024 14:40:08 GMT	✕
Access request accepted	Your access request [2b61702b-8313-42eb-8887-bc6c66f73bda] for application [CBAM-TC-APP] has been accepted by user [arsionu]	21 November 2024 14:40:10 GMT	✕
New business profile assignment	This email is part of an automatic notification process related to your EU-ACCESS account. New business profile 'Admin Operator' (BP_ADMIN_OPERATOR) was assigned for user Operator Test Company (n00066vx) in subdomain 'Third Countries' (TC), domain 'Carbon Border Adjustment Mechanism' (CBAM), for the following applications 'CBAM Application for Third Countries' (CBAM-TC-APP). The profile assignment expiry date is N/A. The data being collected is processed as detailed here: https://webgate.ec.europa.eu/cas/privacyStatement.html	21 November 2024 14:08:10 GMT	✕
New business profile assignment	This email is part of an automatic notification process related to your EU-ACCESS account. New business profile 'Simple Operator' (BP_SIMPLE_OPERATOR) was assigned for user Operator Test Company (n00066vx) in subdomain 'Third Countries' (TC), domain 'Carbon Border Adjustment Mechanism' (CBAM), for the following applications 'CBAM Application for Third Countries' (CBAM-TC-APP). The profile assignment expiry date is N/A. The data being collected is processed as detailed here: https://webgate.ec.europa.eu/cas/privacyStatement.html	21 November 2024 14:08:10 GMT	✕

(1 of 1) 1 10

My mandates

ID	Name	Mandator ID	Mandator name	Representative ID
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Figure 3: EU Access Admin-Ext Dashboard – Click on “View” under “Subdomains”

d) Next, click on the “View” icon as indicated by the red outline below

EU ACCESS
Domain Carbon Border Adjustment Mechanism *R10

European Commission > EU Access > Carbon Border Adjustment Mechanism > Subdomains

Operator Test Company (User manager)

List of subdomains

Search by ID: TC Search by name: Search by status: [All except archived] Search by target audience: Clear Search

ID	Name	Description	Target	Status	
TC	Third Countries	CBAM Third Countries	TC	RELEASED	✕

(1 of 1) 1 10

Figure 4: EU Access Admin-Ext – List of Subdomains – Click on “View” icon on the “Third Countries” subdomain

- e) Next, in the “Users” tab, check if the employee to whom you want to delegate rights already exists. Multiple search criteria are supported, as shown in red below. After entering the search criteria, click the "Search" button to initiate the search. In this example, we have used "last name" as the search criterion.

The screenshot shows the 'Users' tab in the EU ACCESS Admin-Ext interface. A red box highlights the search criteria section, which includes fields for 'Search by UID', 'Search by first name', 'Search by last name' (containing 'Company Employee'), 'Search by legal name', 'Search by system name', 'Search by email', 'Search by QAA level', 'Search by provider', and 'Search by status'. Below these fields is a 'Please note that some search criteria are currently active' message. A 'Clear' button and a 'Search' button (highlighted with a red box) are located at the bottom right of the search section. Below the search section is a table titled 'Users' with columns: UUID, First name, Last name, Legal name, System name, Email, QAA level, Provider, and Status. The table contains one entry: 'Mumbai Aluminium' with 'Company Employee' as the last name, '@gmail.com' as the email, 'Medium' as the QAA level, 'FEDERATED_ECAS' as the provider, and 'ACTIVE' as the status. The table is paginated to show 1 of 1 results.

Figure 5: EU Access Admin-Ext – “Users” tab – Enter search criteria and click on “Search” button

- f) If the employee is not found, proceed with the process outlined in section 2.1.2.1.
If the employee’s user already exists, continue with the process described in section 2.1.2.2.

2.1.2.1 Delegation of access to a new employee user

If the employee’s user is not found, please follow the steps below to create the employee’s user and delegate access to the O3CI portal:

- a) In the “Users” tab, click on the "+" icon, as highlighted by the red outline below, to begin creating the user.

The screenshot shows the 'Users' tab in the EU ACCESS Admin-Ext interface. A red circle and arrow highlight the '+' icon in the top right corner of the 'List of Users' section, next to the 'Create' button. The search criteria section is visible below, with fields for 'Search by UID', 'Search by first name', 'Search by last name', 'Search by legal name', 'Search by system name', 'Search by email', 'Search by QAA level', 'Search by provider', and 'Search by status'. Below these fields are 'Clear' and 'Search' buttons. Below the search section is a table titled 'Users' with columns: UUID, First name, Last name, Legal name, System name, Email, QAA level, Provider, and Status. The table is currently empty.

Figure 6: EU Access Admin-Ext - View “Third Countries” subdomain – “Users” tab – Click on “+” icon

- b) At this stage, you will be redirected to the “Create new user” screen, where you should enter the five mandatory fields as indicated below and then click on “Select user” button.

Help | Legal notice | Cookies | Contact | About | English [en]

EU ACCESS
Domain Carbon Border Adjustment Mechanism *R32

European Commission > EU Access > Carbon Border Adjustment Mechanism > Subdomains > Third Countries > Add user

Operator Test Company (User manager)

Dashboard

Subdomains

View

User identities

View

Mandates

View

Add

Create new user

User type: * Physical person 1

Type of actor: * Third Country Employee 2

QAA level: * Medium 3

Type of identifier: * EU Login Identifier 4

Company Identifier: * IN.QRP-AB12345-B01 5

Company Identifier suffix

Select existing user Register new user

EU Login Identifier

First name:

Last name:

Email:

Save

Figure 7: EU Access Admin-Ext – “Create new user” screen

Field No.	Field Name	Field Description
1	User Type	Select “Physical Person” as you are delegating access to a specific employee
2	Type of actor	Select “Third Country Employee” as the type of actor receiving the delegation
3	QAA level	Select “Medium” as the QAA security level in order to allow the employee to be authorized in the O3CI Portal
4	Type of identifier	The “EU Login Identifier” value will be selected by default and it should not be changed
5	Organisation	The “Organisation” field will be populated by default with the “Company Identifier” that you provided while registering the TCO account and it should not be changed
6	Organisation suffix	It should be left empty.

Table 5: Employee details

- c) At this stage, it will be redirected to the "EU Login users" screen, where you can search for the employee's EU Login account. To search, enter the employee's email address in the appropriate field, as shown below. Afterward, click "Search" and the user should appear. Then, click on the avatar icon as shown in the screenshot below.

Note: If the user is not found, it indicates that the employee has not yet created an EU Login account. As mentioned in the [pre-requisites](#) above, the employee must first complete their EU Login account registration before the TCO administrator can grant access to the O3CI portal.

Figure 8: EU Access Admin-Ext - Search EU Login user

- d) At this stage, you will be redirected to the previous screen ("Create new user"), where the details of the selected employee (EU Login identifier, First Name, Last Name, and Email) should be displayed. Please proceed by clicking the "Save and Mandate" button.

Figure 9: EU Access Admin-Ext – “Create new user” screen - View employee details and click on “Save & Mandate” button

- e) At this stage, will be redirected to the "Create new mandate" screen, where the employee details will be pre-populated in the “Representative” section, as highlighted in red in the screenshot below. Please enter all the mandatory fields, as described in the table below, and then click on the “Save” button to create the mandate.

Figure 10: EU Access Admin-Ext – “Create new mandate” screen – View employee details, enter the mandate duration, select the business profiles and click “Save”

Field No.	Field Name	Field Description			
1	Name	This represents the name of the mandate. It will be prepopulated, but the user can update it if necessary.			
2	Validate from (GMT)	This represents the start date of the mandate. It will be prepopulated with the current date, but the user can update it if necessary (with a future date only).			
3	Validate to (GMT)	This represents the end date of the mandate. It will be prepopulated after selecting the business profile, with the maximum duration that can be set for a mandate (360 days), but the user can update it if necessary.			
4	Add business profile	This represents the rights that will be delegated to the employee. Click on the dropdown list and select both profiles that will be delegated to the employee (BP_ADMIN_OPERATOR and BP_SIMPLE_OPERATOR) and then click on the “+” icon to add it. You have the option to add only one single profile but is recommended to assign both profiles to the mandated employee. <table border="1"> <tr> <td>BP_ADMIN_OPERATOR</td><td>Admin Operator</td><td>Allows the operator user to submit requests to the European Commission (e.g.: request to become a registered operator, request for change, request for revocation etc). It is strongly recommended to select both admin and simple operator roles.</td></tr> </table>	BP_ADMIN_OPERATOR	Admin Operator	Allows the operator user to submit requests to the European Commission (e.g.: request to become a registered operator, request for change, request for revocation etc). It is strongly recommended to select both admin and simple operator roles.
BP_ADMIN_OPERATOR	Admin Operator	Allows the operator user to submit requests to the European Commission (e.g.: request to become a registered operator, request for change, request for revocation etc). It is strongly recommended to select both admin and simple operator roles.			

		BP_SIMPLE_OPERATOR	Simple Operator	Allows to operator user to save a request but cannot submit it to the European Commission (e.g.: fill-in and save a request to become a registered operator but not submit). It is strongly recommended to select both admin and simple operator roles.
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Table 6: Mandate details to be entered by the TCO administrator

- f) At this stage, you should see a page indicating an “Accepted” mandate and the employee should be able to login to the O3CI portal via the following link, using their EU Login credentials: <https://cbam.ec.europa.eu/o3cinstallation>

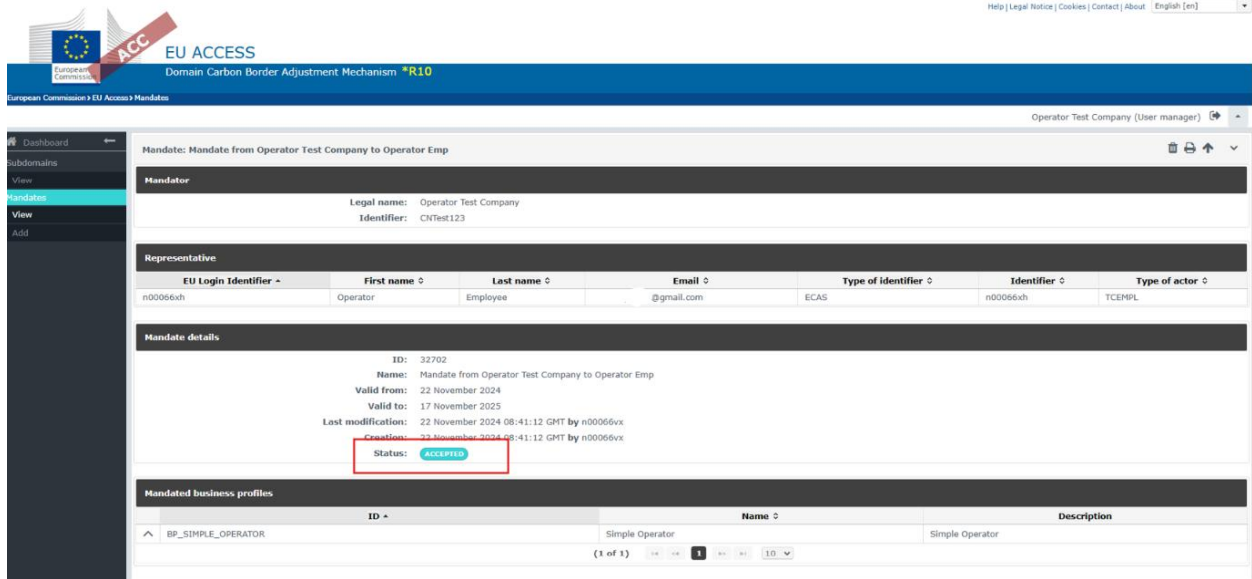


Figure 11: EU Access Admin-Ext - Accepted mandate

2.1.2.2 Delegation of access to an existing employee user

If the employee’s user already exists, please follow the steps below to delegate access to the O3CI portal:

- a) Please click on the “Add” button under “Mandates” in the left menu, as highlighted in red in the screenshot below

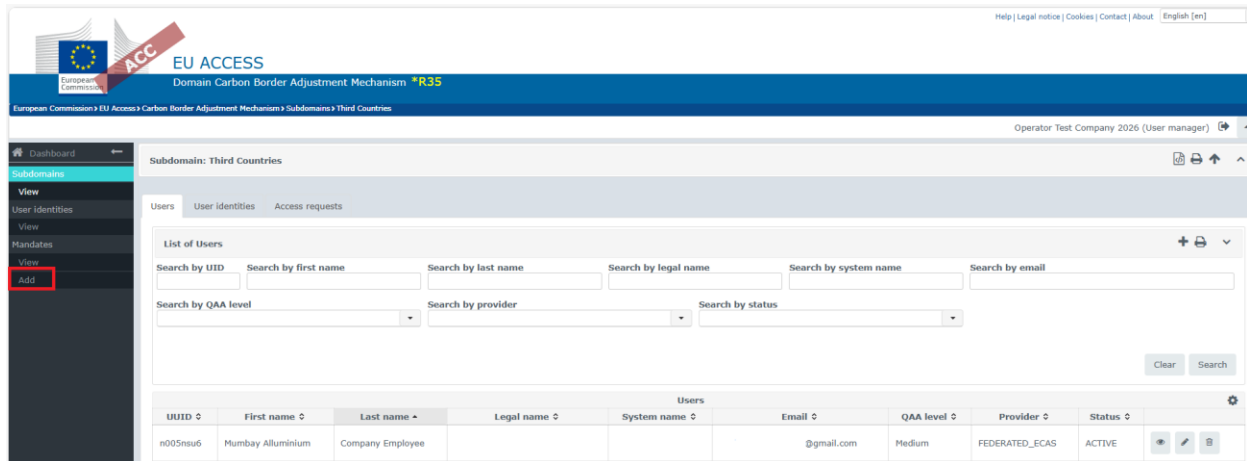


Figure 12: EU Access Admin-Ext – Click on “Add” under “Mandates” menu

- b) At this stage, you will be redirected to the “Create new mandate” screen, where you should click on “Select representative” button as displayed below

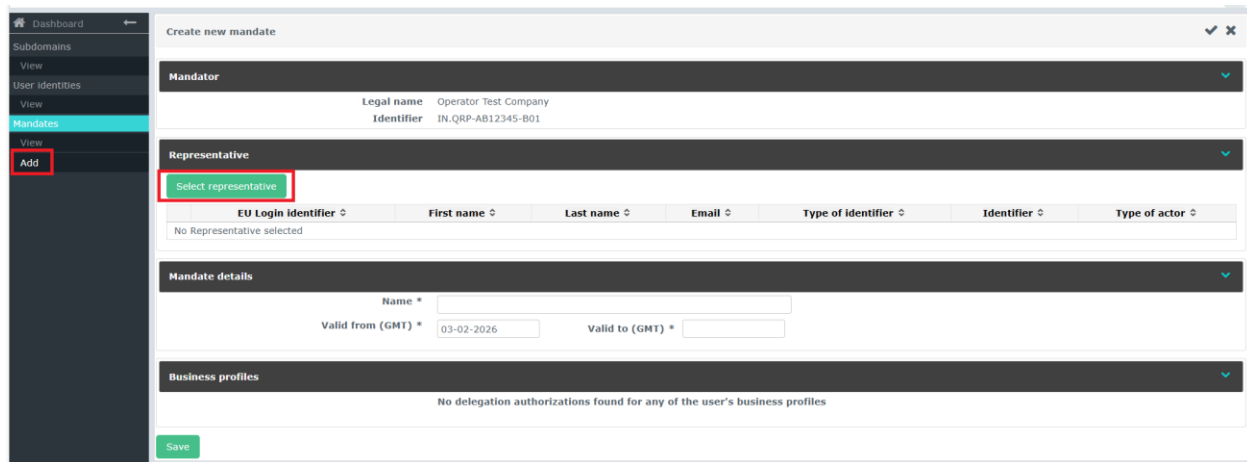


Figure 13: EU Access Admin-Ext – “Create new mandate” screen – Click on “Select representative” button

- c) At this stage, you will be redirected to the “Select Representative” screen, where you will then have the option to search for a user with an existing EU Login account. You can search by email by entering the employee email address in the relevant field as indicated below. Then click on “Search” button and the user should appear. Then, click on the avatar icon as depicted in the below screenshot.

Select Representative

Search by:

EU Login identifier	First name	Last name	Email
n00066xh	Operator	Employee	:@gmail.com

Search

Figure 14: EU Access Admin-Ext - Search for Representative (EU Login details)

- d) At this stage, you will be redirected to the previous screen (“Create new mandate”), where the details of the selected employee should be displayed under the “Representative” section, as highlighted in red in the screenshot below. Please enter all the mandatory fields, as described in the table below, and then click on the “Save” button to create the mandate.

EU ACCESS
Domain Carbon Border Adjustment Mechanism *R10

European Commission > EU Access > Mandates > Add mandate

Operator Test Company (User manager)

Identifier: CNTest123

Representative

Select representative

EU Login identifier	First name	Last name	Email	Type of identifier	Identifier	Type of actor
n00066xh	Operator	Employee	@gmail.com	ECAS	n00066xh	TCEMPL

Mandate details

Name * Mandate from Operator Test Company to Operator Emp

Valid from (GMT) * 22-11-2024 Valid to (GMT) * 17-11-2025

Business profiles

Add business profile Select a business profile +

BP_SIMPLE_OPERATOR [Simple Operator]

Available applications

Selected applications

CBAM Application for Third Countries

Save

Figure 15: EU Access Admin-Ext – “Create new mandate” screen – View employee details, enter the mandate duration, select the business profiles and click “Save”

Field No.	Field Name	Field Description
1	Name	This represents the name of the mandate. It will be prepopulated, but the user can update it if necessary.
2	Validate from (GMT)	This represents the start date of the mandate. It will be prepopulated with the current date, but the user can update it if necessary (with a future date only).

3	Validate to (GMT)	This represents the end date of the mandate. It will be prepopulated after selecting the business profile, with the maximum duration that can be set for a mandate (360 days), but the user can update it if necessary.						
4	Add business profile	This represents the rights that will be delegated to the employee. Click on the dropdown list and select both profiles that will be delegated to the employee (BP_ADMIN_OPERATOR and BP_SIMPLE_OPERATOR) and then click on the “+” icon to add it. You have the option to add only one single profile but is recommended to assign both profiles to the mandated employee. <table border="1"> <tr> <td>BP_ADMIN_OPERATOR</td><td>Admin Operator</td><td>Allows the operator user to submit requests to the European Commission (e.g.: request to become a registered operator, request for change, request for revocation etc). It is strongly recommended to select both admin and simple operator roles.</td></tr> <tr> <td>BP_SIMPLE_OPERATOR</td><td>Simple Operator</td><td>Allows to operator user to save a request but cannot submit it to the European Commission (e.g.: fill-in and save a request to become a registered operator but not submit). It is strongly recommended to select both admin and simple operator roles.</td></tr> </table>	BP_ADMIN_OPERATOR	Admin Operator	Allows the operator user to submit requests to the European Commission (e.g.: request to become a registered operator, request for change, request for revocation etc). It is strongly recommended to select both admin and simple operator roles.	BP_SIMPLE_OPERATOR	Simple Operator	Allows to operator user to save a request but cannot submit it to the European Commission (e.g.: fill-in and save a request to become a registered operator but not submit). It is strongly recommended to select both admin and simple operator roles.
BP_ADMIN_OPERATOR	Admin Operator	Allows the operator user to submit requests to the European Commission (e.g.: request to become a registered operator, request for change, request for revocation etc). It is strongly recommended to select both admin and simple operator roles.						
BP_SIMPLE_OPERATOR	Simple Operator	Allows to operator user to save a request but cannot submit it to the European Commission (e.g.: fill-in and save a request to become a registered operator but not submit). It is strongly recommended to select both admin and simple operator roles.						

Table 7: Mandate details to be entered by the TCO administrator

- e) Once successfully completed, you should see a page indicating an “Accepted” mandate and the employee should be able to login to the O3CI portal via the following link, using their EU Login credentials: <https://cbam.ec.europa.eu/o3cinstallation>

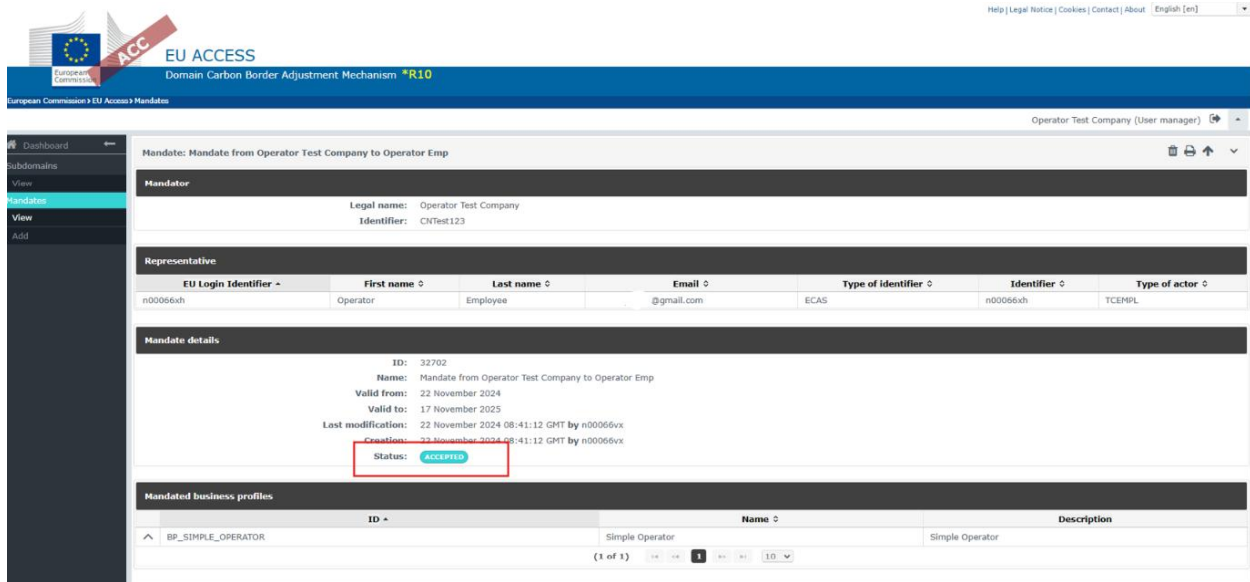


Figure 16: EU Access Admin-Ext - Accepted mandate

2.1.3 Revocation of delegation through EU Access Admin-Ext

If a TCO wishes to revoke delegated access from an employee, the following steps should be followed:

- Login to the Admin-Ext portal, as indicated in steps (a) and (b) in section 2.1.2.
- Once you have successfully authenticated in EU Access Admin-Ext, click on “View” under “Mandates” in the left panel, as highlighted in red in the screenshot below

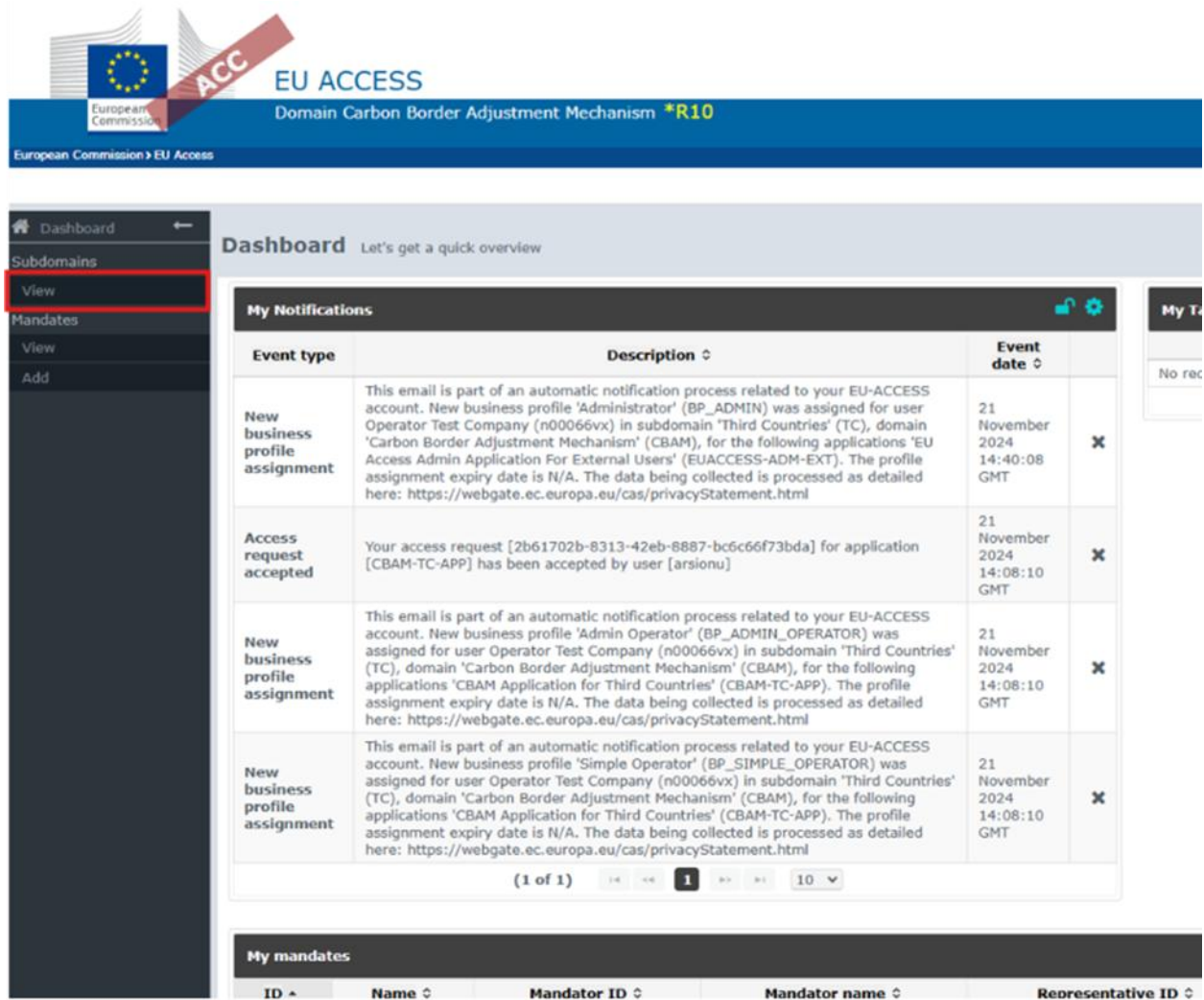


Figure 17: EU Access Admin-Ext Dashboard – Click on “View” under “Mandates” menu

- At this stage, you will be redirected to the “Mandates list” screen, where you should click on the magnifying glass icon, as highlighted in red in the screenshot below

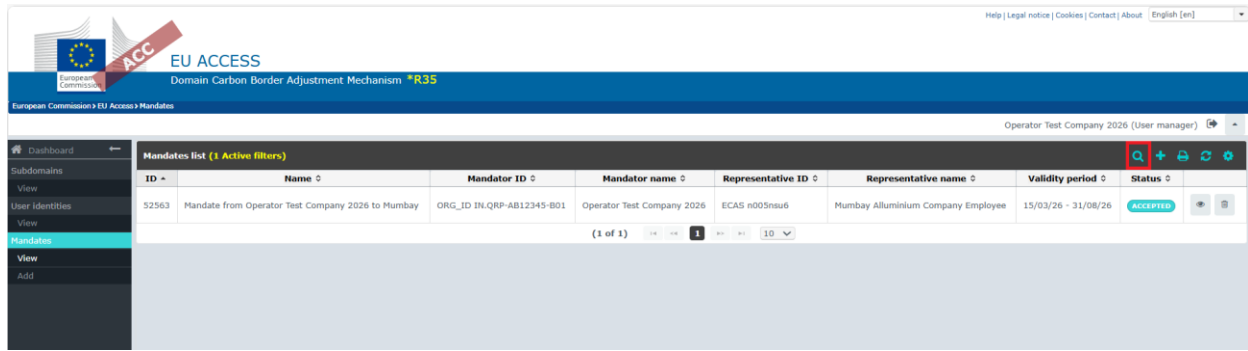


Figure 18: EU Access Admin-Ext – “Mandates list” screen – Click on magnifying glass icon

- d) At this stage, the search criteria panel will be displayed at the top of the “Mandates list” screen, where you should enter the name of the employee in the “Representative name” field and click on the “Search” button, as highlighted in red in the screenshot below

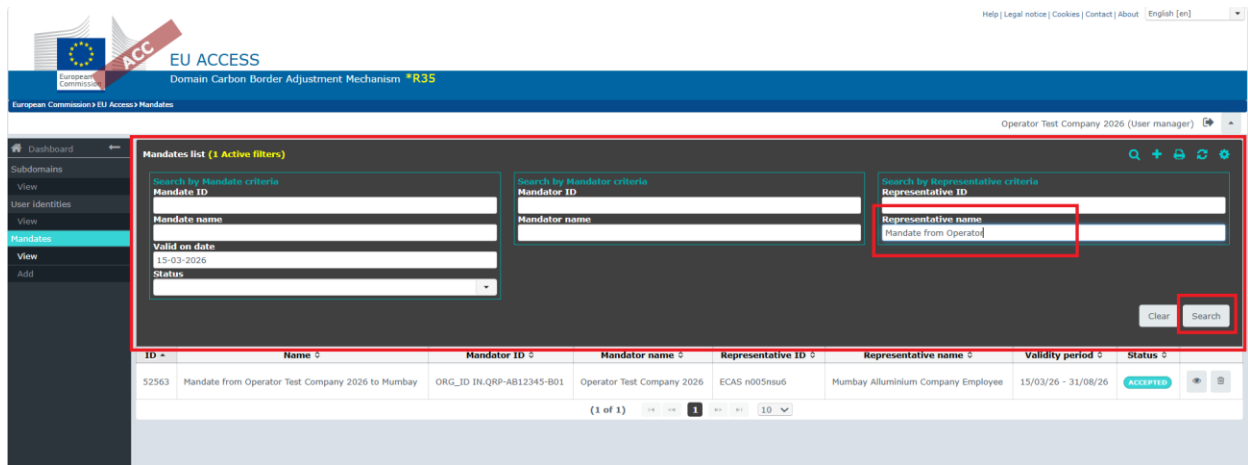


Figure 19: EU Access Admin-Ext - EU Access Admin-Ext – “Mandates list” screen – Search criteria panel – Enter the representative name and click “Search”

- e) At this point, all the mandates associated with the employee will appear in the table below the search panel, as shown in red in the screenshot. An employee may have one or more mandates. To revoke the employee's rights, click the "bin" icon next to each of their mandates, as shown below.

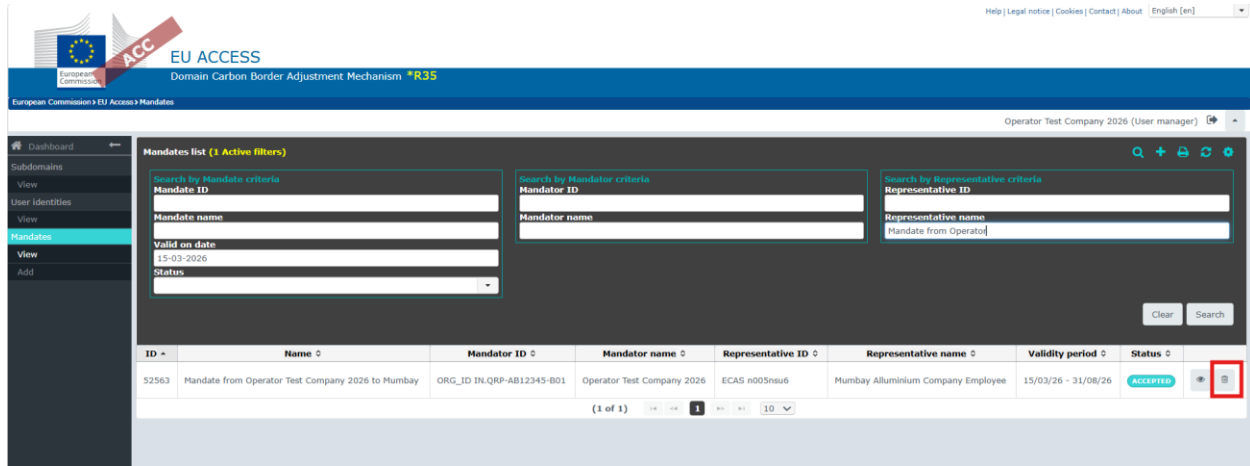


Figure 20: EU Access Admin-Ext - EU Access Admin-Ext – “Mandates list” screen – Click “bin” icon

- f) At this point, a confirmation popup screen will be displayed, as shown below. Please confirm the mandate deletion by clicking the “Yes” option, as shown below.

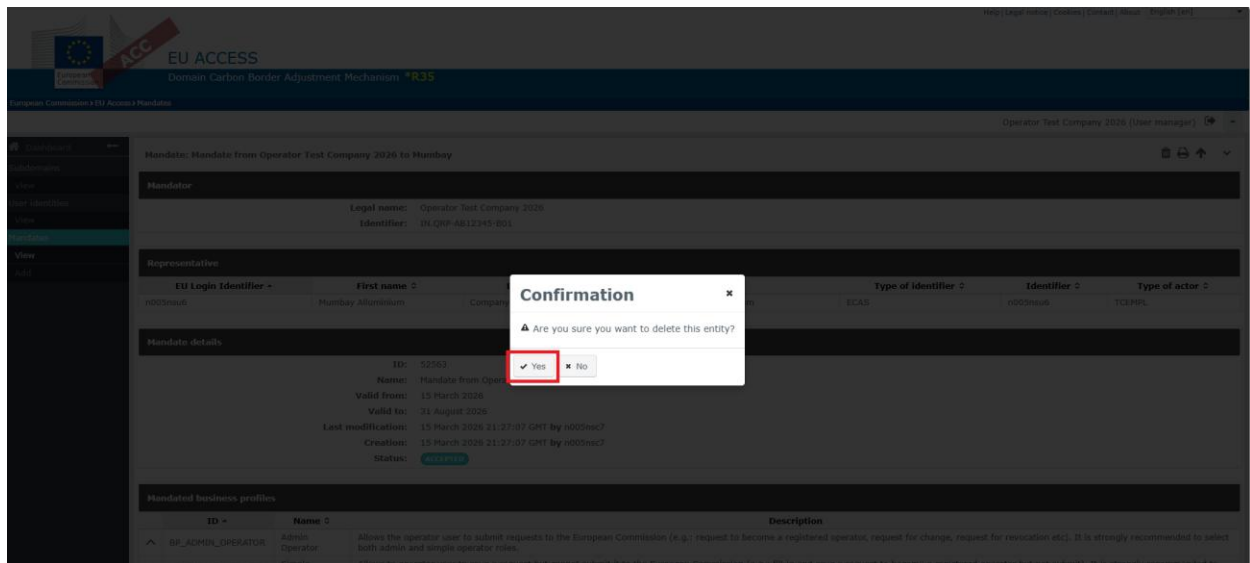


Figure 21: EU Access Admin-Ext - EU Access Admin-Ext – “Confirmation” popup screen for mandate deletion – Click “Yes” option

- g) At this point, the employee should not have access anymore to the O3CI portal

Furthermore, the employee user should be deleted as well if the TCO administrator determines that the employee will no longer need access to the O3CI portal in the foreseeable future (e.g., if the employee leaves the company). This decision is fully at the discretion of the TCO. Below are the steps to be followed by the TCO administrator for deleting an employee user:

- h) Inside EU Access Admin-Ext portal, click on “View” under “Subdomains” menu in the left panel, as indicated in the screenshot below

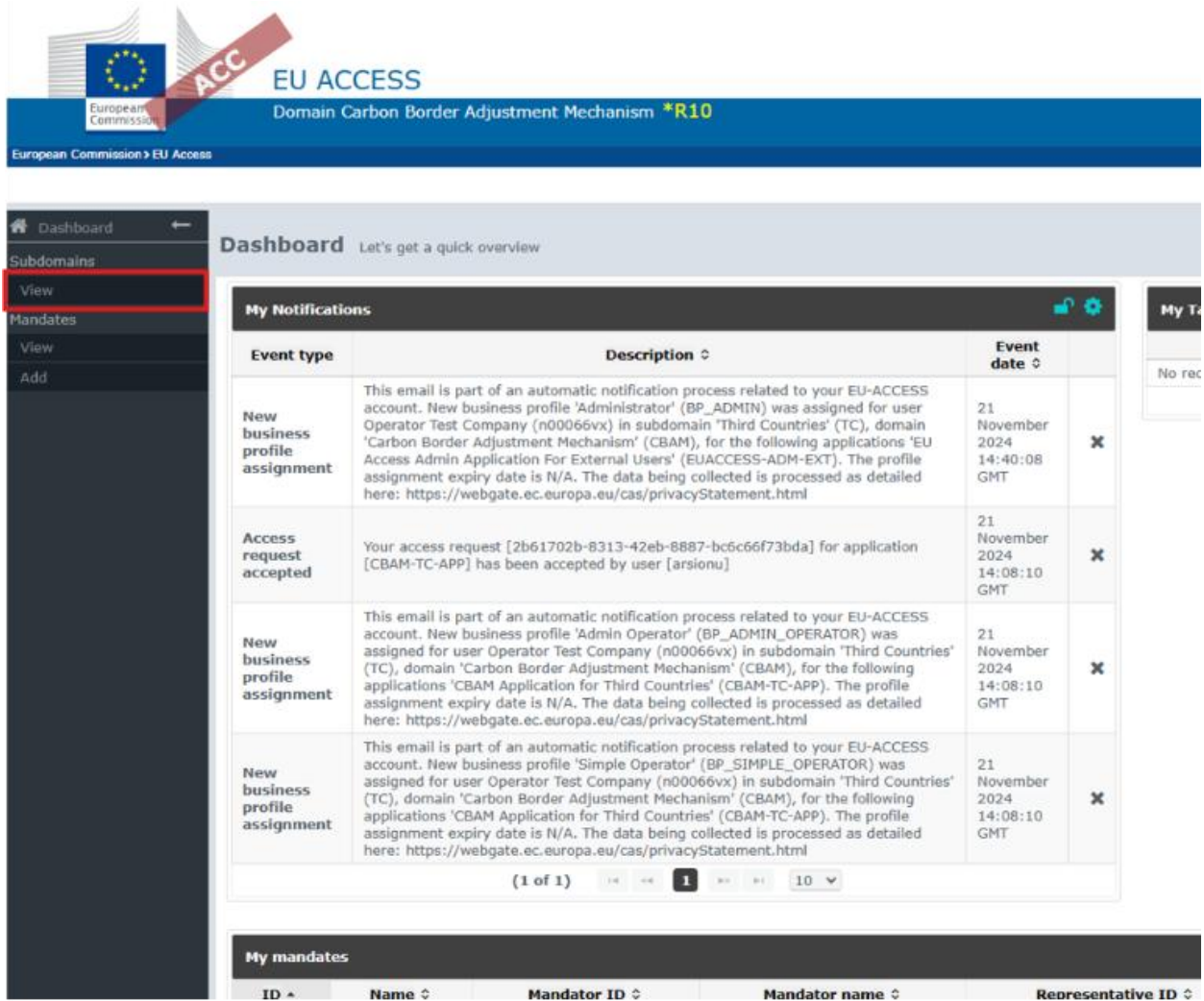


Figure 22: EU Access Admin-Ext Dashboard – Click on “View” under “Subdomains” menu

- i) At this stage, you will be redirected to the “List of subdomains” screen, where you should click on the “View” icon as indicated by the red outline below

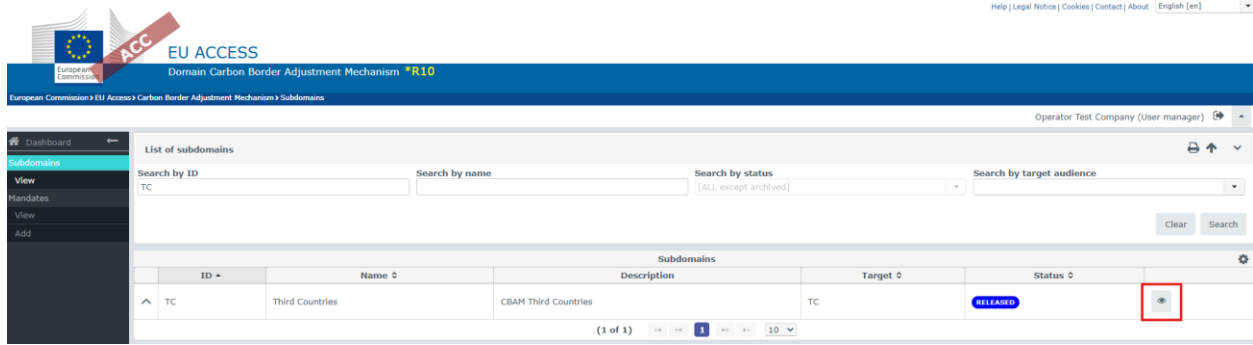


Figure 23: EU Access Admin-Ext – List of Subdomains – Click on “View” icon on the “Third Countries” subdomain

- j) At this stage, you will be redirected to the “Users” tab inside “Subdomain: Third Countries” screen. Locate the employee you wish to revoke access from and select the “bin” icon as indicated below. A popup message will ask you to confirm this action, click on “Yes” to proceed.

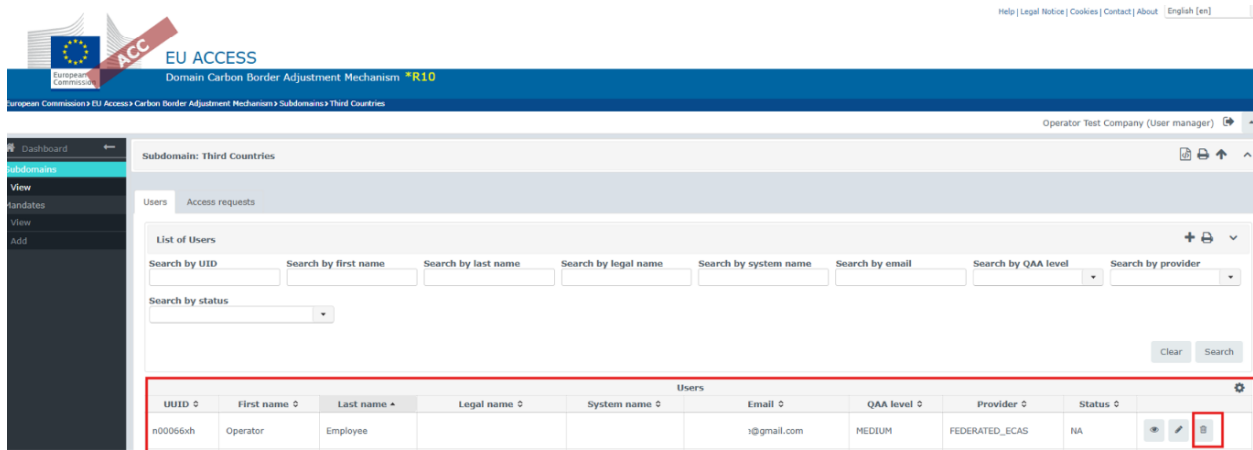


Figure 24: EU Access Admin-Ext - Delete employee user

2.2 USER RESPONSIBILITIES AND SECURITY REQUIREMENTS

To ensure the security of the O3CI Portal, all users, including O3CI Administrator and their delegated employees, must adhere to specific responsibilities and security requirements. The European Commission invests significant time and resources in implementing effective controls to mitigate risks and vulnerabilities. However, the security of information also relies on the care exercised by users in their day-to-day roles.

2.2.1 User responsibilities

O3CI Administrator have specific tasks and responsibilities within the O3CI Portal. These responsibilities include managing their accounts, installations, and user delegations efficiently. The key tasks and responsibilities of O3CI Administrator are as follows:

- **Request for Registration:** O3CI Administrator can submit a request for registration to register and report the details of the emissions from their production processes, making this information available for CBAM Declarants to refer to in their declarations;
- **Delegation of Users:** O3CI Administrator can delegate access rights to O3CI Portal for their employees without requiring additional approvals.

The O3CIs Administrator is obligated to provide true and valid information in their requests and submissions.

By fulfilling these tasks and responsibilities, O3CI Administrator gains access (approved by the EC) to the O3CI Portal.

2.2.2 User Security Requirements and Responsibilities

To prioritise information security and ensure compliance with regulatory standards, users must adhere to the following security requirements:

- Data protection rules of GDPR [R01] and IDPR [R02] are applicable to the O3CI Portal;
- Under the O3CI Portal regulation [R03], all information in O3CI Portal shall be covered by the obligation of professional secrecy (art 13 § 1²);
- Users must follow the principles of least privilege, need to know, need to use.

In addition to the password requirements³ enforced by EU Login, every user plays a vital role in safeguarding their access. To further enhance information security, each user must:

- Utilize a strong password and regularly update it (e.g., every 90 days);
- Never share their password with anyone or allow others to use their account;
- Avoid writing down or storing passwords electronically, such as in files or emails;
- Refrain from using the same password for personal or other business-related accounts;

² All information acquired by the competent Authority or the Commission in the course of performing their duties which is by its nature confidential, or which is provided on a confidential basis shall be covered by the obligation of professional secrecy. Such information shall not be disclosed by the competent Authority or the Commission without the express prior permission of the person or Authority that provided it or by virtue of Union or national law.

³ As set out in the [EU Login Tutorial](#)

- Avoid displaying any information containing access credentials, such as login names and passwords;
- Notify the appropriate authorities of any changes in their role or access requirements;
- Use Multi-Factor Authentication (MFA) wherever applicable;
- Notify if the account has been leaked or compromised and immediately change the password.

Finally, the use of a Password Manager application is strongly recommended.

2.2.3 Compliance

Compliance with CBAM security requirements described in this document (*2.2.2 User Security Requirements and Responsibilities*) is mandatory for all individuals accessing the O3CI Portal. Any non-compliance or violation of these requirements shall be reported, investigated, and appropriate actions shall be taken. Regular audits and reviews shall be conducted to assess adherence to this document and the effectiveness of user access controls internally by O3CIs.

2.2.4 Data protection and legal notice

The O3CI Portal will function according to the following data protection and legal notice notes:

- [Data protection notice](#)
- [Legal notice](#).

2.3 ANNEXES

2.3.1 Annex I - User Access Management Support For Operators Of Third Countries Installations

Operators of third country installations may encounter access management issues or difficulties when attempting to access the O3CI Portal.

In such cases, it is important to ensure an efficient resolution by accurately categorizing and communicating the nature of the user access management issues or requests.

In the event of any issues, Third Country Operators should send an email to customs_support@itsmtaxud.europa.eu for support. The official language of communication when reaching out to the aforementioned email address is English. The working hours of the support desk is 07:00 – 21:00 CET, Monday to Friday.

The following information should be included in the request to facilitate effective troubleshooting:

- URL in Use: The specific URL where the issue is occurring;
- Screenshot of the Error: An attachment of a screenshot reflecting the error message displayed;
- Timestamp of the Error: The date and time when the issue occurred.

3. GUIDANCE ON THE USE OF THE O3CI PORTAL TO APPLY FOR REGISTRATION

The Third Countries Operators portal section of the CBAM Registry allows installation operators outside the EU to upload and share their installations and emissions data with reporting declarants in a streamlined manner, instead of submitting it to each declarant separately. Portal allows operators to ensure the confidential treatment of business-sensitive data.

The O3CI Portal is available at the address <https://cbam.ec.europa.eu/o3cinstallation>.

Non-EU Installation Operators may consult online the [User Manual for the Third Countries Operators portal](#).